

## **Frequently Asked Questions**

### **Q) How long will it take for me to receive my DVD after my wedding?**

A) I love to have your wedding back to you within the week or fortnight, and sometimes do. However the turnaround time I advise people is 4-8 weeks after your wedding. However this should be used only as a guideline and not a guarantee.

### **Q) Do you use a lapel microphone?**

A) Yes. We use Senheisser high quality radio lapel condenser microphone. The lapel microphone will be worn by the groom. This means that your voices will come clearly and audibly straight to the camera. It minimizes background noise.

### **Q) Do you use a professional camera?**

A) Yes. We use 3ccd Sonys with a 72mm lens. The camera films in Hi Definition Widescreen (1440x1080i/50hz) High grade Carl Zeiss lens, and high grade sensors.  
There is a picture of me with one of the cameras on the 'about me' section of the website.  
I also have a Canon 5dmk2 which I sometimes use at my discretion for low light video situations.

### **Q) Do you film in Hi Definition?**

A) We now film all weddings in Sony Hi Definition (1440x1080k/50hz) HD and wide screen and burn to DVD.

### **Q) Do you have backup equipment?**

A) Yes. We have a 2<sup>nd</sup> Sony that we have on hand as a backup.

### **Q) Can I choose the music that will be on the DVD?**

A) Yes. We have an APRA licence that covers weddings.  
Please note that the APRA licence does not cover 'you tube' videos or other Internet videos as they come under public broadcast.

### **Q) How will I know what my wedding will look like?**

A) Feel free to make an appointment to meet with me, or check out my blog. I blog my work so that you know exactly what to expect before you even meet me!

### **Q) How many copies of my DVD are included?**

A) Manhattan includes 1 copy. Higher packages include 2.  
However additional copies may be purchased. (See pricing information)

### **Q) Do you take tentative bookings?**

A) No. Without a deposit there is no booking. We do not hold dates.

### **Q) Is a meal required?**

A) Yes. On a wedding shoot we usually work long hours, without breaks, and have a lot of bulky equipment to carry. A meal is appreciated.

**Q) What is your deposit policy?**

A) Bookings will not be accepted and dates will not be held without a \$400 non refundable booking administration fee. The booking administration fee and any other monies paid as part of the package are non refundable. In the event of cancellation, deposit and all monies paid are non refundable. The balance is due no later than 30 days prior to the wedding. For more information please see the booking contract.

**Q) How much experience do you have?**

A) 4 years filming, 6 years editing, 10 years customer service. (as of 2010)

**Q) My photographer has given me full copyright, are you able to also?**

A) Photography and Videography have very different laws that apply to them. Sky Scott Videography does not have any sort of copyright ownership over commercial music, therefore we have no right to authorize you to duplicate any footage which contains it. Our APRA license allows us to edit your DVD, and create up to 20 copies of it. The APRA/Amcos licence gives Sky Scott Videography copyright permission to make synchronizations (the technical term as it is covered under Australian copyright law. As we are not the copyright owners of the commercial music, we are not able to grant you copyright permission to make duplications of your DVD. Please note it is not only the music we use to edit your DVD which is protected under Australian copyright law, but also any music played or performed at your ceremony or reception.

**Q) How many songs do I need to provide to you? And when do I need to provide them?**

A) Your songs for your wedding DVD must be provided to me on disk 30 days prior to the wedding. If they are not received in this time frame then editing may commence with stock music, or music of our choice, to prevent a backlog of editing. You must choose your own music, and provide this to me on disk no later than 7 days prior to your wedding.

Songs Required.

Groom prep 1 song

Bridal Prep 2 songs

Ceremony Start (Car Arrival) 1 song

The Aisle – 1 song

The signing – 1 song

Family photos 1 song

Photo shoot 2-4 songs

Reception – Table shots – 1 song

Bridal Dance – 1 song

Cake cutting – 1 song

Highlight Clip (edited to your favourite song) 1 song

Please include a spare 2 songs just in case there is extra footage. Total 15 songs plus 2 spares.

**Q) Do you film guests eating?**

A) No we do not film guests eating.

**Q) Do you film continuously or have a tape rolling non stop?**

A) No. Just like a photographer, there will be times when we do not shoot, and times during the reception that we do sit down. In the package descriptions on the 'package options' sheet it specifies what we do film. We do not film guests wandering around chatting or eating. The film is focused primarily on the bride and groom.

**Q) Can you break the package up. Can I have the ceremony and reception filmed but not the photo shoot?**

A) No. Packages are continuous. We do not break them up.

**Q) I am having some additional ceremonies. Can they be included in the timeframes.**

A) While packages have maximum timeframe specifications they are still limited to what is filmed. Each package includes one ceremony. The photoshoot, the reception. Additional ceremonies are charged at an additional \$500 each as they incur extra editing as well.

**Q) How long does making a DVD take?**

A) Capturing the wedding usually takes half a day, and the editing process usually takes 2-4 days depending on the wedding. The DVD authoring process usually takes another day. A wedding DVD is usually a full weeks work.